

Anchor Health Management (AHM) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. AHM and its contracted providers (Manzanita, MCAVHN, Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall AHM total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adults, and adults). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

**AGE OF PERSONS SERVED**

	<i>Children &amp; Youth</i>		<i>Young Adult</i>		<i>Adult &amp; Older Adult System</i>			<i>RQMC</i>
	<b>0-11</b>	<b>12-17</b>	<b>18-21</b>	<b>22-24</b>	<b>25-40</b>	<b>41-64</b>	<b>65+</b>	<b>Total</b>
<b>Persons Admitted to...</b>								
Outpatient Services Qtr 2	71	78	15	11	69	70	11	
<i>Total</i>	149		26		150			<b>325</b>
Crisis Services Qtr 2	9	40	25	12	94	92	20	
<i>Total</i>	49		37		206			<b>292</b>
<b>Unduplicated Persons...</b>								
Served in Qtr 2	226	345	116	58	390	499	102	
<i>Total</i>	571		174		991			<b>1,736</b>
<b>Unduplicated Persons...</b>								
Served Fiscal Year to Date	260	404	159	76	501	609	132	
<i>Total</i>	664		235		1,242			<b>2,141</b>
<b>Identified As (YTD)...</b>								
Male	313		100		585			<b>998</b>
Female	336		131		651			<b>1,118</b>
Non-Binary and Transgender	15		4		6			<b>25</b>
White	353		122		882			<b>1,357</b>
African American	13		10		28			<b>51</b>
American Indian	65		14		73			<b>152</b>
Asian	2		3		11			<b>16</b>
Hispanic/Latinx	185		55		90			<b>330</b>
Other	3		4		16			<b>23</b>
Undisclosed	43		27		142			<b>212</b>

<b>YTD Persons by location...</b>	
Ukiah Area	1210
Willits Area	326
North County	67
Anderson Valley	56
North Coast	359
South Coast	54
OOC/OOS	69

<i>Children &amp; Youth</i>		<i>Young Adult</i>		<i>Adult &amp; Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

## Homeless Services

### Homeless: Persons Admitted to...

Outpatient Services Qtr 2	1	1	0	3	9	12	0	
<i>Total</i>	2		3		21			26
Crisis Services Qtr 2	0	0	0	1	17	24	2	
<i>Total</i>	0		1		43			44

### Homeless: Unduplicated Persons Served...

In Qtr 2	2	0	4	4	47	83	7	
<i>Total</i>	2		8		137			147
Fiscal Year to Date	2	0	10	7	69	109	9	
<i>Total</i>	2		17		187			206

### Homeless: Count of Outpatient Services Provided...

In Qtr 2	33	27	590	650
Fiscal Year to Date	60	61	1,172	1,293

### Homeless: Count of Crisis Services Provided...

In Qtr 2	0	42	399	441
Fiscal Year to Date	3	78	799	880

### Homeless: Persons Served in Crisis...

Homeless Count of:	Crisis Assessments		Hospitalizations		Re-Hospitalization within 30 days	
	Qtr 2	YTD	Qtr 2	YTD	Qtr 2	YTD
Insurance type						
Mendo Medi-cal	70	146	21	34	6	6
Indigent	5	14	6	9	0	0
Other Payor	6	9	5	6	0	0
<b>Total</b>	81	169	32	49	6	6
Number of Hospitalizations:	1	2	3	4	5	6+
YTD Count of Unduplicated Homeless Clients:	36	5	1	0	0	0

WPC has served homeless unduplicated clients in Qtr 2 and unduplicated clients Fiscal Year to Date.

In Addition to the services listed above, AHM Providers also serve the homeless population through Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth		Young Adult		Adult & Older Adult System			RQMC
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

### Crisis Services

#### Total Number of...

Crisis Line Contacts Qtr 2	16	63	54	20	274	182	41	
<b>Total</b>	<b>79</b>	<b>74</b>	<b>497</b>			<b>650</b>		

\*There were 91 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	26	145	117	57	664	366	120	
<b>Total</b>	<b>171</b>	<b>174</b>	<b>1,150</b>			<b>1,495</b>		

by reason for call YTD...	
Increase in Symptoms	671
Phone Support	138
Information Only	73
Suicidal ideation/Threat	372
Self-Injurious Behavior	28
Access to Services	141
Aggression towards Others	34
Resources/Linkages	38

Call from LEO to Crisis...		
Agency	Qtr 2	YTD
MCSO:	19	55
CHP:	3	7
WPD:	2	4
FBPD	11	24
Jail/JH:	19	33
UPD:	15	31
MobileCrisi	2	4
<b>Total:</b>	<b>71</b>	<b>154</b>

by time of day YTD...	
08:00am-05:00pm	1048
05:00pm-08:00am	445

Crisis Walk-ins YTD	
Inland	346
Coastal	98

#### Total Number of...

Emergency Crisis Assessments Qtr 2	14	61	51	20	177	174	34	
<b>Total</b>	<b>75</b>	<b>71</b>	<b>385</b>			<b>531</b>		
Emergency Crisis Assessments YTD	20	137	107	53	374	331	82	
<b>Total</b>	<b>157</b>	<b>160</b>	<b>787</b>			<b>1,104</b>		

YTD by location...	
Adventist Health Ukiah Valley	399
Crisis Center-Walk Ins	366
Mendocino Coast District Hospital	127
Howard Memorial Hospital	102
Jail	37
Juvenile Hall	5
Schools	0
Community	66
FQHCs	2

YTD by insurance...	
Medi-Cal/Partnership	796
Private	108
Medi/Medi	95
Medicare	35
Indigent	59
Consolidated	0
Private/Medi-Cal	7
VA	4

<i>Children &amp; Youth</i>		<i>Young Adult</i>		<i>Adult &amp; Older Adult System</i>			<i>RQMC</i>
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0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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**Total Number of...**

Inpatient Hospitalizations Qtr 2	4	12	18	10	45	46	14	
<i>Total</i>	16		28		105			149
Inpatient Hospitalizations YTD	5	38	37	20	100	75	23	
<i>Total</i>	43		57		198			298

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Qtr 2	1	15	Qtr 2	2	1.3%
YTD	5	20	YTD	7	2.3%

Days in the ER	0	1	2	3	4	5+	Unk
Qtr 2	28	79	38	8	2	2	0
YTD	45	158	71	23	4	5	0

... by Hospital for Qtr 2	0	1	2	3	4	5+	
AHUV	18	53	18	7	1	2	
Howard	2	11	2	0	0	0	
MCDH	8	14	10	1	0	0	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	Qtr 2	YTD	Qtr 2	YTD	Qtr 2	YTD
Payor						
Mendo Medi-cal	96	181	82	153	13	25
Indigent	7	18	7	18	0	0
Other Payor	13	19	11	17	1	2
YTD hospitalizations where discharge was out of county or unknown:						15
YTD number who Declined a follow up appt:						27

Number of hospitalizations:	1	2	3	4	5	6+
YTD Count of unduplicated clients:	217	29	5	2	0	0

## Mendocino County Mental Health Continuum

YTD hospitalizations by location..		YTD hospitalizations by criteria...	
Aurora- Santa Rosa**	27	Danger to Self	140
Restpadd Redding/RedBluff**	114	Gravely Disabled	104
St. Helena Napa/ Vallejo**	118	Danger to Others	4
Sierra Vista Sacramento**	2	Combination	50
John Muir Walnut Creek	6		
St Francis San Francisco	7		
St Marys San Francisco**	1		
Marin General**	1		
Heritage Oaks Sacramento**	1		
VA: Sacramento / PaloAlto / Fairfield / San Francisco	1		
Other**	18		

**Total Number of...**

Full Service Partners Current	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	18	60	3	19	41	<b>141</b>

**Total Number of...**

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	20	64	4	21	120	<b>229</b>

<b>Contract Usage as of 11/10/2022</b>	Budgeted	YTD
Medi-Cal in County Services (60% FFP)	\$13,725,000.00	\$6,102,305.00
Medi-Cal AHM Out of County Contracts	\$1,557,000.00	\$1,155,077.00
MHSA	\$678,000.00	\$339,000.00
Indigent AHM Out of County Contracts	\$500,000.00	\$144,929.00
Medication Management	\$1,350,000.00	\$725,548.00

<b>Estimated Expected FFP</b>	Qtr 2	YTD
Expected FFP	\$2,342,629.80	\$4,789,758.00

Services Provided						
Whole System of Care	Qtr 2	Qtr 2	Qtr 2	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	314	86	438	574	171	926
*Case Management	883	443	3384	1699	895	6646
*Collateral	347	7	4	722	12	9
*Crisis	121	138	747	278	300	1491
*Family Therapy	263	2	10	517	3	22
*Group Rehab	612	37	361	1184	63	632
*Group Therapy	67	0	0	109	0	0
*ICC	456	10	0	996	22	0
*IHBS	523	6	0	1087	15	0
*Individual Rehab	800	167	1916	1558	359	3638
*Individual Therapy	1298	209	1283	2649	498	2557
*Psychiatric Services	167	118	902	308	201	1652
*Plan Development	255	43	289	500	90	545
*TBS	9	0	0	13	0	0
*TFC	260	9	0	392	9	0
<b>Total</b>	<b>6,375</b>	<b>1,275</b>	<b>9,334</b>	<b>12,586</b>	<b>2,638</b>	<b>18,118</b>
No Show Rate	5.4%			5.5%		
<b>Average Cost Per Beneficiary</b>	<b>\$2,446</b>	<b>\$1,768</b>	<b>\$1,739</b>	<b>\$4,158</b>	<b>\$2,703</b>	<b>\$3,359</b>

Count of Services by Area	Qtr 2	Qtr 2	Qtr 2	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	36	22	60	86	29	85
North Coast	499	110	1,431	926	226	3,012
North County	29	0	104	51	2	160
South Coast	20	9	17	48	25	40
Ukiah	5,040	1,070	6,582	9,897	2,228	12,648
Willits	751	64	1,140	1,578	128	2,173

Meds Management	Qtr 2	Qtr 2	Qtr 2	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Inland Unduplicated Clients	92	64	389	114	69	457
Coastal Unduplicated Clients	25	9	97	31	14	106
Inland Services	280	176	1316	510	299	2448
Coastal Services	48	28	369	80	48	742