

Anchor Health Management (AHM) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. AHM and its contracted providers (Manzanita, MCAVHN, Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall AHM total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adults, and adults). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

### AGE OF PERSONS SERVED

	Children & Youth		Young Adult		Adult & Older Adult System			RQMC
	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
<b>Persons Admitted to...</b>								
Outpatient Services Qtr 1	68	75	30	7	71	88	22	
<i>Total</i>	143		37		181			361
Crisis Services Qtr 1	8	47	34	16	105	91	23	
<i>Total</i>	55		50		219			324
<b>Duplicated Persons...</b>								
Served in Qtr 1	200	319	125	61	389	497	103	
<i>Total</i>	519		186		989			1,694
<b>Duplicated Persons...</b>								
Served Fiscal Year to Date	200	319	125	61	389	497	103	
<i>Total</i>	519		186		989			1,694
<b>Identified As (YTD)...</b>								
Male	250		84		451			785
Female	258		100		534			892
Non-Binary and Transgender	11		2		4			17
White	280		98		698			1,076
African American	11		7		21			39
American Indian	47		7		62			116
Asian	3		2		10			15
Hispanic/Latinx	145		51		73			269
Other	2		2		16			20
Undisclosed	31		19		109			159

YTD Persons by location...	
Ukiah Area	964
Willits Area	256
North County	54
Anderson Valley	46
North Coast	291
South Coast	39
OOC/OOS	44

Children & Youth		Young Adult		Adult & Older Adult System			RQMC
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

## Homeless Services

### Homeless: Persons Admitted to...

Outpatient Services Qtr 1	0	0	4	1	10	16	2	
<i>Total</i>	0		5		28			33
Crisis Services Qtr 1	0	1	5	1	21	18	0	
<i>Total</i>	1		6		39			46

### Homeless: Unduplicated Persons Served...

In Qtr 1	0	2	8	3	51	83	8	
<i>Total</i>	2		11		142			155
Fiscal Year to Date	0	2	8	3	51	83	8	
<i>Total</i>	2		11		142			155

### Homeless: Count of Outpatient Services Provided...

In Qtr 1	0	6	201	207
Fiscal Year to Date	0	6	201	207

### Homeless: Count of Crisis Services Provided...

In Qtr 1	3	42	399	444
Fiscal Year to Date	3	42	399	444

### Homeless: Persons Served in Crisis...

Homeless Count of:	Crisis Assessments		Hospitalizations		Re-Hospitalization within 30 days	
	Qtr 1	YTD	Qtr 1	YTD	Qtr 1	YTD
Insurance type						
Mendo Medi-cal	76	76	13	13	0	0
Indigent	9	9	3	3	0	0
Other Payor	3	3	1	1	0	0
<b>Total</b>	88	88	17	17	0	0
Number of Hospitalizations:	1	2	3	4	5	6+
YTD Count of Unduplicated Homeless Clients:	17	0	0	0	0	0
WPC has served 53 homeless unduplicated clients in Qtr 1 and 53 unduplicated clients Fiscal Year to Date.						
In Addition to the services listed above, AHM Providers also serve the homeless population through Building Bridges, Full Service Partner, and other MSHA programs.						

**Children & Youth      Young Adult      Adult & Older Adult System      RQMC**

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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**Crisis Services  
 Total Number of...**

Crisis Line Contacts Qtr 1	10	82	63	37	390	184	79	
<b>Total</b>	92		100		653		<b>845</b>	

*\*There were 164 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	10	82	63	37	390	184	79	
<b>Total</b>	92		100		653		<b>845</b>	

by reason for call YTD...	
Increase in Symptoms	349
Phone Support	86
Information Only	61
Suicidal ideation/Threat	211
Self-Injurious Behavior	14
Access to Services	83
Aggression towards Others	22
Resources/Linkages	19

Call from LEO to Crisis...		
Agency	Qtr 1	YTD
MCSO:	36	36
CHP:	4	4
WPD:	2	2
FBPD	13	13
Jail/JH:	14	14
UPD:	16	16
MobileCrisi	2	2
<b>Total:</b>	<b>85</b>	<b>85</b>

by time of day YTD...	
08:00am-05:00pm	582
05:00pm-08:00am	263

Crisis Walk-ins YTD	
Inland	173
Coastal	46

**Total Number of...**

Emergency Crisis Assessments Qtr 1	6	76	56	33	197	157	48	
<b>Total</b>	82		89		402		<b>573</b>	

Emergency Crisis Assessments YTD	6	76	56	33	197	157	48	
<b>Total</b>	82		89		402		<b>573</b>	

YTD by location...	
Adventist Health Ukiah Valley	221
Crisis Center-Walk Ins	181
Mendocino Coast District Hospital	58
Howard Memorial Hospital	56
Jail	14
Juvenile Hall	5
Schools	0
Community	36
FQHCs	2

YTD by insurance...	
Medi-Cal/Partnership	405
Private	61
Medi/Medi	50
Medicare	21
Indigent	32
Consolidated	0
Private/Medi-Cal	1
VA	3

<i>Children &amp; Youth</i>		<i>Young Adult</i>		<i>Adult &amp; Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

**Total Number of...**

Inpatient Hospitalizations Qtr 1	1	26	19	10	55	29	9	
<i>Total</i>	27		29		93			149
Inpatient Hospitalizations YTD	1	26	19	10	55	29	9	
<i>Total</i>	27		29		93			149

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Qtr 1	4	5	Qtr 1	5	3.4%
YTD	4	5	YTD	5	3.4%

Days in the ER	0	1	2	3	4	5+	Unk
Qtr 1	17	79	33	15	2	3	0
YTD	17	79	33	15	2	3	0
<b>... by Hospital for Qtr 1</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5+</b>	
AHUV	13	54	22	6	1	1	
Howard	3	10	4	4	0	0	
MCDH	1	15	7	5	1	2	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	Qtr 1	YTD	Qtr 1	YTD	Qtr 1	YTD
Payor						
Mendo Medi-cal	85	85	71	71	12	12
Indigent	11	11	11	11	0	0
Other Payor	6	6	5	5	1	1
YTD hospitalizations where discharge was out of county or unknown:						11
YTD number who Declined a follow up appt:						13

Number of hospitalizations:	1	2	3	4	5	6+
YTD Count of unduplicated clients:	135	7	0	0	0	0

## Mendocino County Mental Health Continuum

YTD hospitalizations by location..		YTD hospitalizations by criteria...	
Aurora- Santa Rosa**	12	Danger to Self	72
Restpadd Redding/RedBluff**	66	Gravely Disabled	50
St. Helena Napa/ Vallejo**	50	Danger to Others	4
Sierra Vista Sacramento**	2	Combination	23
John Muir Walnut Creek	2		
St Francis San Francisco	2		
St Marys San Francisco**	1		
Marin General**	1		
Heritage Oaks Sacramento**	0		
VA: Sacramento / PaloAlto / Fairfield / San Francisco	0		
Other**	11		

**Total Number of...**

Full Service Partners Qtr 1	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	21	63	4	19	10	<b>117</b>

**Total Number of...**

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	21	63	4	19	10	<b>117</b>

<b>Contract Usage as of 11/10/2022</b>	Budgeted	YTD
Medi-Cal in County Services (60% FFP)	\$13,725,000.00	\$3,641,291.00
Medi-Cal AHM Out of County Contracts	\$1,557,000.00	\$936,035.00
MHSA	\$678,000.00	\$169,500.00
Indigent AHM Out of County Contracts	\$500,000.00	\$119,600.00
Medication Management	\$1,350,000.00	\$352,367.00

<b>Estimated Expected FFP</b>	Qtr 1	YTD
Expected FFP	\$2,957,815.80	\$2,957,815.80

Services Provided						
Whole System of Care	Qtr 1	Qtr 1	Qtr 1	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	260	85	487	260	85	487
*Case Management	820	456	3286	820	456	3286
*Collateral	375	5	5	375	5	5
*Crisis	156	162	744	156	162	744
*Family Therapy	254	1	12	254	1	12
*Group Rehab	574	27	279	574	27	279
*Group Therapy	42	0	0	42	0	0
*ICC	542	12	0	542	12	0
*IHBS	566	9	0	566	9	0
*Individual Rehab	761	192	1728	761	192	1728
*Individual Therapy	1351	289	1274	1351	289	1274
*Psychiatric Services	141	85	753	141	85	753
*Plan Development	245	47	256	245	47	256
*TBS	4	0	0	4	0	0
*TFC	146	0	0	146	0	0
<b>Total</b>	<b>6,237</b>	<b>1,370</b>	<b>8,824</b>	<b>6,237</b>	<b>1,370</b>	<b>8,824</b>
No Show Rate	4.4%			4.4%		
<b>Average Cost Per Beneficiary</b>	<b>\$2,638</b>	<b>\$1,769</b>	<b>\$2,041</b>	<b>\$2,638</b>	<b>\$1,769</b>	<b>\$2,041</b>

Count of Services by Area	Qtr 1	Qtr 1	Qtr 1	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	131	9	62	131	9	62
North Coast	516	99	1,534	516	99	1,534
North County	106	14	97	106	14	97
South Coast	47	39	55	47	39	55
Ukiah	4,526	1,093	5,763	4,526	1,093	5,763
Willits	911	116	1,313	911	116	1,313

Meds Management	Qtr 1	Qtr 1	Qtr 1	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Inland Unduplicated Clients	80	53	386	80	53	386
Coastal Unduplicated Clients	25	10	83	25	10	83
Inland Services	231	129	1146	231	129	1146
Coastal Services	62	20	379	62	20	379