

Anchor Health Management (AHM) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. AHM and its contracted providers (Manzanita, MCAVHN, Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall AHM total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adults, and adults). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

	<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...								
Outpatient Services Qtr 3	72	79	25	18	100	102	10	
<i>Total</i>	151		43		212			406
Crisis Services Qtr 3	11	60	21	25	83	94	30	
<i>Total</i>	71		46		207			324
Unduplicated Persons...								
Served in Qtr 3	218	355	104	65	394	482	102	
<i>Total</i>	573		169		978			1,720
Unduplicated Persons...								
Served Fiscal Year to Date	282	456	164	86	548	639	133	
<i>Total</i>	738		250		1,320			2,308
Identified As (YTD)...								
Male	356		101		628			1,085
Female	365		141		685			1,191
Non-Binary and Transgender	17		8		7			32
White	386		128		932			1,446
African American	12		9		29			50
American Indian	70		15		79			164
Asian	3		3		12			18
Hispanic/Latinx	211		65		101			377
Other	3		4		18			25
Undisclosed	53		26		149			228

YTD Persons by location...	
Ukiah Area	1303
Willits Area	362
North County	71
Anderson Valley	59
North Coast	394
South Coast	66
OOC/OOS	53

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
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Homeless Services

Homeless: Persons Admitted to...

Outpatient Services Qtr 3	2	1	0	0	9	22	1	
<i>Total</i>	3		0		32			35
Crisis Services Qtr 3	0	0	1	2	13	19	5	
<i>Total</i>	0		3		37			40

Homeless: Unduplicated Persons Served...

In Qtr 3	2	1	2	3	34	69	11	
<i>Total</i>	3		5		114			122
Fiscal Year to Date	2	2	9	9	69	122	14	
<i>Total</i>	4		18		205			227

Homeless: Count of Outpatient Services Provided...

In Qtr 3	56	17	511	584
Fiscal Year to Date	116	78	1,683	1,877

Homeless: Count of Crisis Services Provided...

In Qtr 3	0	38	507	545
Fiscal Year to Date	3	116	1,306	1,425

Homeless: Persons Served in Crisis...

Homeless Count of:	Crisis Assessments		Hospitalizations		Re-Hospitalization within 30 days	
	Qtr 3	YTD	Qtr 3	YTD	Qtr 3	YTD
Insurance type						
Mendo Medi-cal	91	237	18	52	5	11
Indigent	4	18	0	9	0	0
Other Payor	8	17	7	13	0	0
Total	103	272	25	74	5	11
Number of Hospitalizations:	1	2	3	4	5	6+
YTD Count of Unduplicated Homeless Clients:	44	11	0	2	0	0

WPC has served 63 homeless unduplicated clients in Qtr 3 and 89 unduplicated clients Fiscal Year to Date.

In Addition to the services listed above, AHM Providers also serve the homeless population through Building Bridges, Full Service Partner, and other MHSA programs.

Children & Youth		Young Adult		Adult & Older Adult System			RQMC
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Crisis Services
Total Number of...

Crisis Line Contacts Qtr 3	18	105	48	39	312	209	59	
Total	123		87		580			790

*There were 91 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	44	250	165	96	976	575	179	
Total	294		261		1,730			2,285

by reason for call YTD...	
Increase in Symptoms	1009
Phone Support	229
Information Only	107
Suicidal ideation/Threat	576
Self-Injurious Behavior	36
Access to Services	194
Aggression towards Others	58
Resources/Linkages	76

Call from LEO to Crisis...		
Agency	Qtr 3	YTD
MCSO:	25	80
CHP:	4	11
WPD:	8	12
FBPD	13	37
Jail/JH:	34	67
UPD:	15	46
MobileCrisi	2	6
Total:	101	253

by time of day YTD...	
08:00am-05:00pm	1642
05:00pm-08:00am	641

Crisis Walk-ins YTD	
Inland	513
Coastal	172

Total Number of...

Emergency Crisis Assessments Qtr 3	16	96	43	38	176	186	47	
Total	112		81		409			602
Emergency Crisis Assessments YTD	36	233	150	91	550	517	129	
Total	269		241		1,196			1,706

YTD by location...	
Adventist Health Ukiah Valley	576
Crisis Center-Walk Ins	597
Mendocino Coast District Hospital	194
Howard Memorial Hospital	164
Jail	67
Juvenile Hall	9
Schools	0
Community	97
FQHCs	2

YTD by insurance...	
Medi-Cal/Partnership	1249
Private	146
Medi/Medi	157
Medicare	62
Indigent	80
Consolidated	0
Private/Medi-Cal	8
VA	4

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Total Number of...

Inpatient Hospitalizations Qtr 3	0	30	11	14	34	43	8	
<i>Total</i>	30		25		85			140
Inpatient Hospitalizations YTD	5	68	48	34	134	118	31	
<i>Total</i>	73		82		283			438

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Qtr 3	3	17	Qtr 3	3	2.1%
YTD	8	37	YTD	10	2.3%

Days in the ER	0	1	2	3	4	5+	Unk
YTD	61	242	99	30	9	5	0

... by Hospital for Qtr 3	0	1	2	3	4	5+	
AHUV	12	55	14	2	4	0	
Howard	3	14	8	2	1	0	
MCDH	1	14	12	3	0	0	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	Qtr 3	YTD	Qtr 3	YTD	Qtr 3	YTD
Payor						
Mendo Medi-cal	82	263	75	228	9	34
Indigent	0	18	0	18	0	0
Other Payor	6	25	5	22	1	3
YTD hospitalizations where discharge was out of county or unknown:						19
YTD number who Declined a follow up appt:						37

Number of hospitalizations:	1	2	3	4	5	6+
YTD Count of unduplicated clients:	280	48	13	3	1	1

YTD hospitalizations by location..	
Aurora- Santa Rosa**	41
Restpadd Redding/RedBluff**	141
St. Helena Napa/ Vallejo**	197
Sierra Vista Sacramento**	3
John Muir Walnut Creek	8
St Francis San Francisco	8
St Marys San Francisco**	1
Marin General**	1
Heritage Oaks Sacramento**	8
VA: Sacramento / PaloAlto / Fairfield / San Francisco	1
Other**	27

YTD hospitalizations by criteria...	
Danger to Self	196
Gravely Disabled	155
Danger to Others	5
Combination	82

Total Number of...

Full Service Partners Current	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	23	73	4	21	0	121

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
<i>Total</i>	0	29	75	5	28	120	257

Contract Usage as of 03/31/2023	Budgeted	YTD
Medi-Cal in County Services (60% FFP)	\$13,725,000.00	\$11,293,460.00
Medi-Cal AHM Out of County Contracts	\$1,557,000.00	\$1,526,173.00
MHSA	\$678,000.00	\$508,500.00
Indigent AHM Out of County Contracts	\$500,000.00	\$364,479.00
Medication Management	\$1,350,000.00	\$1,139,680.00

Estimated Expected FFP	Qtr 3	YTD
Expected FFP	\$7,459,885.00	\$8,375,587.80

Services Provided						
Whole System of Care	Qtr 3	Qtr 3	Qtr 3	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	327	106	534	901	277	1460
*Case Management	1165	527	3804	2864	1422	10450
*Collateral	509	2	3	1231	14	12
*Crisis	209	148	751	487	448	2242
*Family Therapy	394	1	6	911	4	28
*Group Rehab	762	37	416	1946	100	1048
*Group Therapy	72	0	1	181	0	1
*ICC	430	11	0	1426	33	0
*IHBS	576	9	0	1663	24	0
*Individual Rehab	1316	218	2376	2874	577	6014
*Individual Therapy	1578	287	1942	4227	785	4499
*Psychiatric Services	149	102	802	457	303	2454
*Plan Development	301	57	394	801	147	939
*TBS	26	0	0	39	0	0
*TFC	240	24	0	632	33	0
Total	8,054	1,529	11,029	20,640	4,167	29,147
No Show Rate	5.0%			5.3%		
Average Cost Per Beneficiary	\$3,135	\$2,222	\$2,634	\$6,175	\$4,043	\$5,113

Count of Services by Area	Qtr 3	Qtr 3	Qtr 3	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	168	20	46	254	49	131
North Coast	742	154	1,760	1,668	380	4,772
North County	239	1	151	290	3	311
South Coast	73	20	65	121	45	105
Ukiah	5,699	1,217	7,444	15,596	3,445	20,092
Willits	1,133	117	1,563	2,711	245	3,736

Meds Management	Qtr 3	Qtr 3	Qtr 3	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Inland Unduplicated Clients	109	72	242	135	85	514
Coastal Unduplicated Clients	27	10	109	37	17	128
Inland Services	326	204	1416	836	503	3864
Coastal Services	79	30	428	159	78	1170