

Anchor Health Management (AHM) is the Administrative Service Organization for Mendocino County providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. AHM and its contracted providers (Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care by Children & Youth, Young Adult, and Adult & Older Adult. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract. Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

	Children & Youth		Young Adult		Adult & Older Adult System			RQMC
	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...								
Outpatient Services QTR 2	81	85	20	11	92	129	21	
<i>Total</i>	166		31		242			439
Crisis Services QTR 2	13	43	21	21	87	87	24	
<i>Total</i>	56		42		198			296

Unduplicated Persons...

Served in QTR 2	246	341	121	79	409	538	123	
<i>Total</i>	587		200		1,070			1,857

Unduplicated Persons...

Served Fiscal Year to Date	303	434	152	96	516	647	160	
<i>Total</i>	737		248		1,323			2,308

Identified As (YTD)...

Male	340		96		608			1,044
Female	383		144		703			1,230
Non-Binary and Transgender	14		8		12			34
White	378		132		926			1,436
African American	15		5		24			44
American Indian	57		16		66			139
Asian	3		3		12			18
Hispanic/Latinx	195		71		105			371
Other	13		5		10			28
Undisclosed	76		16		180			272

YTD Persons by location...	
Ukiah Area	1239
Willits Area	372
North County	60
Anderson Valley	55
North Coast	447
South Coast	64
OOC/OOS	71

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Homeless Services

Homeless: Persons Admitted to...

Outpatient Services QTR 2	1	0	0	1	14	18	0	
<i>Total</i>	1		1		32			34
Crisis Services QTR 2	1	0	1	6	28	31	1	
<i>Total</i>	1		7		60			68

Homeless: Unduplicated Persons Served...

In QTR 2	1	0	1	6	56	90	4	
<i>Total</i>	1		7		150			158
Fiscal Year to Date	1	1	3	7	69	111	11	
<i>Total</i>	2		10		191			203

Homeless: Count of Outpatient Services Provided...

In QTR 2	9	10	660	679
Fiscal Year to Date	12	56	1,356	1,424

Homeless: Count of Crisis Services Provided...

In QTR 2	3	75	981	1,059
Fiscal Year to Date	23	118	1,671	1,812

Homeless: Persons Served in Crisis...

Homeless Count of:	Crisis Assessments		Hospitalizations		Re-Hospitalization within 30 days	
	QTR 2	YTD	QTR 2	YTD	QTR 2	YTD
Insurance type						
Mendo Medi-cal	42	111	13	21	0	1
Indigent	2	5	6	8	0	0
Other Payor	5	13	2	8	0	2
Total	49	129	21	37	0	3
Number of Hospitalizations:	1	2	3	4	5	6+
YTD Count of Unduplicated Homeless Clients:	26	4	1	0	0	0

Children & Youth		Young Adult		Adult & Older Adult System			RQMC
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Crisis Services
Total Number of...

Crisis Line Contacts QTR 2	9	57	38	29	306	262	93	
Total	66		67		661			794

**There were 134 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	22	129	71	51	637	526	414	
Total	151		122		1,577			1,850

by reason for call YTD...	
Increase in Symptoms	405
Phone Support	881
Information Only	16
Suicidal ideation/Threat	311
Self-Injurious Behavior	18
Access to Services	121
Aggression towards Others	14
Resources/Linkages	84

by time of day YTD...	
08:00am-05:00pm	1235
05:00pm-08:00am	615

Crisis Walk-ins YTD	
Inland	187
Coastal	113

Total Number of...

Emergency Crisis Assessments QTR 2	9	55	35	28	122	146	41	
Total	64		63		309			436

Emergency Crisis Assessments YTD	20	123	67	49	293	297	98	
Total	143		116		688			947

YTD by location...	
Adventist Health Ukiah Valley	328
Crisis Center-Walk Ins	305
Mendocino Coast District Hospital	115
Howard Memorial Hospital	106
Jail	38
Juvenile Hall	7
Schools	1
Community	47
FQHCs	0

YTD by insurance...	
Medi-Cal/Partnership	680
Private	71
Medi/Medi	103
Medicare	41
Indigent	39
Measure B	10
Private/Medi-Cal	3
VA	0

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Total Number of...

Inpatient Hospitalizations QTR 2	1	13	20	13	46	36	5	
<i>Total</i>	14		33		87			134
Inpatient Hospitalizations YTD	2	42	32	22	93	66	12	
<i>Total</i>	44		54		171			269

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
QTR 2	0	11	QTR 2	6	4.5%
YTD	0	23	YTD	13	4.8%

Days in the ER	0	1	2	3	4	5+	Unk
YTD	37	145	58	14	3	3	9
... by Hospital for QTR 2	0	1	2	3	4	5+	
AHUV	17	45	13	2	0	1	
Howard	4	11	3	0	1	0	
MCDH	6	9	10	0	0	0	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	QTR 2	YTD	QTR 2	YTD	QTR 2	YTD
Payor						
Mendo Medi-cal	79	163	58	131	6	24
Indigent	12	19	9	15	1	2
Other Payor	18	30	16	26	0	2
YTD hospitalizations where discharge was out of county or unknown:						14
YTD number who Declined a follow up appt:						28

Number of hospitalizations:	1	2	3	4	5	6+
YTD Count of unduplicated clients:	207	23	4	1	0	0

YTD hospitalizations by criteria...			
DTS	GD	DTO	Combo
130	103	2	34

Services Provided						
Whole System of Care	QTR 2	QTR 2	QTR 2	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	388	99	456	783	173	996
*Case Management	1212	429	3534	2615	954	7495
*Crisis	136	169	858	298	288	1735
*Family Therapy	302	5	9	620	21	15
*Group Rehab	166	0	1	342	12	4
*Group Therapy	1173	129	547	2611	254	1240
*ICC	413	29	0	796	67	0
*IHBS	521	36	0	1099	47	0
*Individual Rehab	1937	805	4823	3638	1471	9703
*Individual Therapy	1263	481	1933	2529	909	3852
*Psychiatric Services	130	77	1041	279	167	1833
*Plan Development	17	1	3	27	1	3
*TBS	30	8	0	59	42	0
*TFC	165	40	0	428	106	0
Total	7,853	2,308	13,205	16,124	4,512	26,876
No Show Rate	5.2%			5.5%		

Count of Services by Area	QTR 2	QTR 2	QTR 2	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	12	1	17	177	39	45
North Coast	601	189	1,797	1,298	377	3,768
North County	7	1	63	70	3	181
South Coast	15	12	65	60	48	105
Ukiah	6,381	1,899	10,002	12,567	3,687	19,749
Willits	837	206	1,261	1,952	358	3,028

Meds Management	QTR 2	QTR 2	QTR 2	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Inland Unduplicated Clients	92	56	406	139	79	506
Coastal Unduplicated Clients	21	13	113	35	18	145
Inland Services	258	166	1531	520	332	3122
Coastal Services	62	33	424	126	75	837