

Anchor Health Management (AHM) is the Administrative Service Organization for Mendocino County providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. AHM and its contracted providers (Hospitality, MCYP, RCS, and Tapestry) use a single Electronic Health Record (EHR), EXYM to pull the data used in this report. The data is reported by age range, along with a total for the system of care by Children & Youth, Young Adult, and Adult & Older Adult. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract. Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

	Children & Youth		Young Adult		Adult & Older Adult System			RQMC
	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...								
Outpatient Services QTR 1	69	52	35	26	114	168	30	
<i>Total</i>	121		61		312			494
Crisis Services QTR 1	10	53	19	16	106	109	39	
<i>Total</i>	63		35		254			352
Duplicated Persons...								
Served in QTR 1	278	400	139	83	451	581	141	
<i>Total</i>	678		222		1,173			2,073
Duplicated Persons...								
Served Fiscal Year to Date	278	400	139	83	451	581	141	
<i>Total</i>	678		222		1,173			2,073
Identified As (YTD)...								
Male	312		86		545			943
Female	351		129		619			1,099
Non-Binary and Transgender	15		7		9			31
White	352		121		817			1,290
African American	12		6		18			36
American Indian	53		10		60			123
Asian	4		3		11			18
Hispanic/Latinx	187		64		95			346
Other	11		4		11			26
Undisclosed	59		14		161			234

YTD Persons by location...	
Ukiah Area	1141
Willits Area	325
North County	58
Anderson Valley	50
North Coast	388
South Coast	59
OOC/OOS	52

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Homeless Services

Homeless: Persons Admitted to...

Outpatient Services QTR 1	0	0	5	1	15	22	3	
<i>Total</i>	0		6		40			46
Crisis Services QTR 1	0	0	1	1	22	27	6	
<i>Total</i>	0		2		55			57

Homeless: Unduplicated Persons Served...

In QTR 1	1	2	7	8	49	92	12	
<i>Total</i>	3		15		153			171
Fiscal Year to Date	1	2	7	8	49	92	12	
<i>Total</i>	3		15		153			171

Homeless: Count of Outpatient Services Provided...

In QTR 1	3	46	696	745
Fiscal Year to Date	3	46	696	745

Homeless: Count of Crisis Services Provided...

In QTR 1	20	43	690	753
Fiscal Year to Date	20	43	690	753

Homeless: Persons Served in Crisis...

Homeless Count of:	Crisis Assessments		Hospitalizations		Re-Hospitalization within 30 days	
	QTR 1	YTD	QTR 1	YTD	QTR 1	YTD
Insurance type						
Mendo Medi-cal	69	69	8	8	1	1
Indigent	3	3	2	2	0	0
Other Payor	8	8	6	6	2	2
Total	80	80	16	16	3	3
Number of Hospitalizations:	1	2	3	4	5	6+
YTD Count of Unduplicated Homeless Clients:	10	3	0	0	0	0

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Crisis Services
Total Number of...

Crisis Line Contacts QTR 1

	13	72	33	22	331	264	321	
<i>Total</i>	85		55		916			1,056

**There were 114 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD

	13	72	33	22	331	264	321	
<i>Total</i>	85		55		916			1,056

by reason for call YTD...

Increase in Symptoms	217
Phone Support	533
Information Only	12
Suicidal ideation/Threat	168
Self-Injurious Behavior	12
Access to Services	61
Aggression towards Others	6
Resources/Linkages	47

by time of day YTD...

08:00am-05:00pm	672
05:00pm-08:00am	384

Crisis Walk-ins YTD

Inland	91
Coastal	69

Total Number of...

Emergency Crisis Assessments QTR 1

	11	68	32	21	171	151	57	
<i>Total</i>	79		53		379			511

Emergency Crisis Assessments YTD

	11	68	32	21	171	151	57	
<i>Total</i>	79		53		379			511

YTD by location...

Adventist Health Ukiah Valley	159
Crisis Center-Walk Ins	167
Mendocino Coast District Hospital	68
Howard Memorial Hospital	62
Jail	23
Juvenile Hall	5
Schools	0
Community	27
FQHCs	0

YTD by insurance...

Medi-Cal/Partnership	366
Private	48
Medi/Medi	51
Medicare	23
Indigent	20
Consolidated	0
Private/Medi-Cal	2
VA	0

<i>Children & Youth</i>		<i>Young Adult</i>		<i>Adult & Older Adult System</i>			<i>RQMC</i>
0-11	12-17	18-21	22-24	25-40	41-64	65+	Total

Total Number of...

Inpatient Hospitalizations QTR 1	1	29	12	9	47	30	7	
<i>Total</i>	30		21		84			135
Inpatient Hospitalizations YTD	1	29	12	9	47	30	7	
<i>Total</i>	30		21		84			135

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
QTR 1	0	12	QTR 1	7	5.2%
YTD	0	12	YTD	7	5.2%

Days in the ER	0	1	2	3	4	5+	Unk
YTD	9	74	31	12	2	2	5
... by Hospital for QTR 1	0	1	2	3	4	5+	
AHUV	4	41	14	10	1	2	
Howard	2	17	6	1	0	0	
MCDH	2	13	8	1	1	0	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
	QTR 1	YTD	QTR 1	YTD	QTR 1	YTD
Payor						
Mendo Medi-cal	84	84	73	73	18	18
Indigent	7	7	6	6	1	1
Other Payor	12	12	10	10	2	2
YTD hospitalizations where discharge was out of county or unknown:						3
YTD number who Declined a follow up appt:						21

Number of hospitalizations:	1	2	3	4	5	6+
YTD Count of unduplicated clients:	111	9	2	0	0	0

YTD hospitalizations by criteria...			
DTS	GD	DTO	Combo
69	50	1	15

Services Provided						
Whole System of Care	QTR 1	QTR 1	QTR 1	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	395	74	540	395	74	540
*Case Management	1403	525	3961	1403	525	3961
*Crisis	162	119	877	162	119	877
*Family Therapy	318	16	6	318	16	6
*Group Rehab	176	12	3	176	12	3
*Group Therapy	1438	125	693	1438	125	693
*ICC	383	38	0	383	38	0
*IHBS	578	11	0	578	11	0
*Individual Rehab	1701	666	4880	1701	666	4880
*Individual Therapy	1266	428	1919	1266	428	1919
*Psychiatric Services	149	90	792	149	90	792
*Plan Development	10	0	0	10	0	0
*TBS	29	34	0	29	34	0
*TFC	263	66	0	263	66	0
Total	8,271	2,204	13,671	8,271	2,204	13,671
No Show Rate	5.7%			5.7%		
Average Cost Per Beneficiary	\$2,399	\$2,211	\$2,541	\$2,399	\$2,211	\$2,541

Count of Services by Area	QTR 1	QTR 1	QTR 1	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	165	38	28	165	38	28
North Coast	697	188	1,971	697	188	1,971
North County	63	2	118	63	2	118
South Coast	45	36	40	45	36	40
Ukiah	6,186	1,788	9,747	6,186	1,788	9,747
Willits	1,115	152	1,767	1,115	152	1,767

Meds Management	QTR 1	QTR 1	QTR 1	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Inland Unduplicated Clients	99	59	439	99	59	439
Coastal Unduplicated Clients	24	13	120	24	13	120
Inland Services	262	166	1591	262	166	1591
Coastal Services	64	42	413	54	42	413